

AUERSPERG
International Summer Camp
Tyrol • Austria

Auersperg Travels OG

Terms and Conditions

Booking, Confirmation & Payment

A booking is binding for both parties as soon as you have booked via our online booking system. We kindly ask you to fill in a digital form providing us with all relevant information about your child/ren. After booking, you will receive a confirmation and an invoice.

Payment must be made free of expenses or accordingly must be paid subsequently.

We cannot guarantee or hold a place in our camps if full payment is not received before camp start.

Although the fee includes all relevant expenses at the camp (excl. laundry service) it is advisable to have some pocket money (30,00 Euro per week) for extras, e.g. souvenirs.

Please note that once you have chosen the language course and afternoon program, we have to charge an extra fee for any changes. A fee of 30,00 Euro per person will be charged for subsequent changes.

If your child has any special needs, limitations, intolerances or restrictions, or requires special care or medication, you are required to let us know in advance (four weeks before camp start). Otherwise, we are entitled to invoice the costs separately if the additional care needed results in special expenses or cancel the stay.

Terms of Cancellation

60 days preterm no cancellation fee

59 days up to 45 days preterm cancellation fee 25% of full amount

44 days up to 31 days preterm cancellation fee 50% of full amount

30 days up to 0 days preterm no refund

Kindly be aware that in the event of a booking cancellation from your side, any expenses and fees incurred will be offset.

Cancellation has to be made in writing (e.g. E-Mail).

Minimum & Maximum Number of Participants

Auersperg-International Summer Camp (Auersperg Travels OG) reserves the right of cancellation at any time.

If we are forced to call off the camp for whatever unforeseen reasons (e.g. if the minimum number of 15 participants is not reached, lack of staff, or force majeure etc), we are unable to provide neither substitute services nor compensation. However, in such cases you will receive all payments back.

Up to 35 participants will be accepted per camp. Participants will be accepted in order of the reception of registration form. You will be informed immediately if the camp is overbooked.

Arrival & Departure

Travel expenses are not covered.

We offer an accompanied transfer service from/to VIENNA or INNSBRUCK airport and railway station which can be arranged for an extra charge.

Accompanied Transfer: Fee

From/to Vienna: 90,00 Euro one way or 180,00 Euro round trip

From/to Innsbruck: 70,00 Euro one way or 140,00 Euro round trip

From/to Wörgl train station: 20,00 Euro one way or 40,00 Euro round trip

The accompanied transfer service operates on fixed dates:

Arrival Camp: Monday, 08th July and Sunday, 14th July

Departure Camp: Saturday, 13th July and Saturday, 20th July

Please consult prices for accompanied transfer service on other dates.

Accompanied Transfer: Pick-up and Drop-off Procedure

-Participants flying to VIENNA airport will be picked up personally by our staff and will travel from Vienna airport to Wörgl main station by train. From Wörgl main station children will be driven to the camp by van.

-Participants arriving in WÖRGL train station will be picked-up by our staff and will be driven to the camp.

-Participants flying to INNSBRUCK airport will be picked up personally by our staff and will be driven to the camp.

Children will be accompanied from/to the airport or railway station by our staff.

Flight details must be announced before June 1st, 2024.

In case of late notification arrival and departure must be organized by parents themselves.

Nearby Airports

Innsbruck: 1h

Salzburg: 1,5h Munich:

2h Vienna: 3,5h

Accompanied Transfer: Best Arrival & Departure Time

Vienna airport:

Arrival: 10am – 01pm

Departure: afternoon

Innsbruck:

Arrival: 03pm – 05pm

Departure: till noon

Accompanied Transfer: Meeting Point at airport or railway station

It is also possible to arrange a meeting point with parents/relatives/friends at Vienna or Innsbruck airport or railway station. The drop-off/pick-up person must be on time at the meeting point.

In case of delay a fee of 40 Euro per hour will be charged after 30 minutes for waiting time.

Early dismissal or discontinuance of a registered participant

If an early dismissal or discontinuance of the stay of a participant is due to an accident or an illness or for reasons which are beyond the control of Auersperg-International Summer Camp e.g. expulsion from camp due to disciplinary reasons, homesickness, emergencies, etc. no refund will be made. Costs and responsibility for return journey are with the legal guardian.

We recommend to conclude a cancellation and travel insurance before attending the camp.

Limitations of Liability

We reserve the right to make changes and/or substitutions in program content.

Under no circumstance can Auersperg-International Summer Camp (Auersperg Travels OG) be responsible for any service not directly under the control of Auersperg-International Summer Camp (Auersperg Travels OG), e.g. weather conditions, world events, transportation companies, force majeure, etc. Auersperg-International Summer Camp (Auersperg Travels OG) can not be held responsible for extra costs, damage, accidents, lateness or inconvenience as a result of an error by a company during the activities or transportation of participants. Every booking is accepted

subject to all the conditions imposed by such outside companies and all claims with respect to these matters must be made directly to the concerned party.

The costs for damages to the premises and the equipment or objects in the property of Auersperg-International Summer Camp (Auersperg Travels OG) or its partners and contractors, which are proven to have been caused by the behavior of the participant, are to be paid by the participant or the legal guardian/representative, independent of negligence.

Claims for damages against Auersperg-International Summer Camp (Auersperg Travels OG) for delay, impossibility of performance, positive breach of contract, tort or any other legal reason are excluded unless Auersperg-International Summer Camp (Auersperg Travels OG), his legal representatives have acted intentionally or with gross negligence. In addition participant or his/her legal representative waives claims for damages and compensation for pain and suffering against the organizer, provided that the organiser, whose legal representatives or vicarious agents or other participants have not acted intentionally or with gross negligence.

Except in the case of intent and gross negligence, Auersperg Travels OG is not liable for items that participants bring with them. In this respect, the participants are recommended not to take any items of special value with them.

You undertake to inform the participant in advance of the obligations during the stay. Our camp counsellors and leaders are not held responsible for possible illegal acts or prohibited substances in the possession of the camp participant.

In the event of such case, responsibility is not taken over by the counsellors and/or leaders and Auersperg-International Summer Camp (Auersperg Travels OG).

The exclusion of a participant can result in case of immoral conduct, criminal acts and/or other conduct for which the counsellors can not assume responsibility. The decision to exclude is our sole responsibility. Parent/Legal Guardian will be informed immediately. The adverse consequences are to be borne by the participant. No restitution of travel costs can be made as a result of the expulsion of a camp participant.

Health, Accident and Liability Insurance

Auersperg-International Summer Camp (Auersperg Travels OG) does not provide insurance cover to participants. This is the sole responsibility of the parent/legal guardian. In order to provide protection from the consequences of self-caused damages and/or injury by a camp participant or third parties a personal health, accident and liability insurance is a mandatory requirement for each participant.

In order to enable medical treatment by a doctor in case of illness or accident the following guidelines are in place:

- Children from Austria require an E-card or Social Security (SV) card.
- Children from EU states require a European Health Insurance Card (EHIC).

We recommend that children from other countries take out medical insurance.
TBE/FSME – tick bite vaccination is recommended.

Medicine and Treatments

Auersperg International Summer Camp (Auersperg Travels OG) and their staff will immediately react to accidents and health incidences especially emergencies. No medicine will be given to children without the permission from the parents. Cool packs, herbal tea, herbal creams and herbal drops are given to smaller injuries and sickness as well as for homesickness.

Laundry

If your child requires laundry, we offer a laundry service for 7,00 Euro per week.

Audiovisual Material

With your booking you agree that audiovisual material which will be made during our camps could be used for advertising purpose and social media.

Mobile Phones and Electronics

Electronic devices are handed in to camp staff at the beginning of the camp.

From the 2nd day after arrival, children may use their phones to call parents and relatives.

Children with no cell phone have the possibility to stay in contact with their parents using a phone that will be provided by Auersperg International Summercamp (Auersperg Travels OG).

Final Provisions

If there are single provisions in this general terms and conditions which are totally or partially not legally effective or for any reason lose their legal effectiveness, validity of these general terms and conditions is not effected in any way. Unless inconsistent with mandatory legal provisions, the exclusive legal venue shall be Vienna, Austria.

By making a booking the client declares to have read and agreed with the Terms & Conditions of Auersperg Travels OG.